

Sedex Members Ethical Trade Audit Report

Version 6.1



	Audit Details								
Sedex Company Reference: (only available on Sedex System)	ZC: 420436251		Sedex Site Reference: (only available on Sedex System)		ZS: 420614446				
Business name (Company name):	M/s. Avacado Fas	hion	s Pvt Ltd.						
Site name:	M/s. Avacado Fas	hion	s Pvt Ltd.						
Site address: (Please include full address)	Block – 9, Unit – 10 1st Floor, Regent Garments & Appo Park, Barasat, 24 Parganas (North), Kolkata – 700 124, West Bengal, Indio	arel	Country:		India				
Site contact and job title:	Mr. Amar Shaw / E Mr. Ashok Pathani								
Site phone:	9836507598 / 7069007636 / 8920499050		Site e-mail:		-	<u>adofasnpvtltd@gmail.com</u> thania@gmail.com			
SMETA Audit Pillars:	Labour Standards	Safe	Health & Environ ety (plus 4-pillar ronment 2- r)		iment	Business Ethics			
Date of Audit:	12 and 13 Septem	ber 2	2022						



Report Owner (payer):

(If paid for by the customer of the site please remove for Sedex upload)

M/s. Avacado Fashions Pvt Ltd.

Audit Conducted By									
Affiliate Audit Company		Purchaser		Retailer					
Brand owner		NGO		Trade Union					
Multi– stakeholder			Combined Audit	select all that appl	у)				



If you have any concerns or queries about this SMETA report or the associated SMETA audit, please contact <u>grievance@sedex.com</u>.

To confirm the validity of this report, please visit https://www.sedex.com/audit-verifier/





Audit Content:

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
 - Universal rights covering UNGP
 - Management systems and code implementation,
 - Responsible Recruitment
 - Entitlement to Work & Immigration,
 - Sub-Contracting and Home working,

4-Pillar SMETA

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.



SMETA Declaration

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Any exceptions to this must be recorded here (e.g. different sample size):

Auditor Team (s) (please list all including all interviewers):Lead auditor: Prasanna Kumar SabatoAPSCA number: RA 21700425Lead auditor APSCA status: RAAPSCA number: N/ATeam auditor: NoneAPSCA number: N/AInterviewers: Prasanna Kumar SabatoAPSCA number: RA 21700425

Report writer: Prasanna Kumar Sabato Report reviewer: Savithri M Senior reviewer - Technical

Date of declaration: 13-09-2022

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post–audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.









Summary of Findings

Issue (please click on the issue title to go direct to the appropriate audit results by clause) Note to auditor, please ensure that when issuing	(Only conformit	check box ty, and only	n–Conformity when there is c in the box/es v ty can be foun	non– where the		d the nu ues by l		Findings (note to auditor, summarise in as few words as possible NCs, Obs and GE)
the audit report, hyperlinks are retained.	ETI Base Code	Local Law	Additional Elements	Customer Code	NC	Obs	GE	

0A	Universal Rights covering UNGP				0	0	None Observed
OB	Management systems and code implementation			0	0	0	None Observed
1.	Freely chosen Employment			0	0	0	None Observed
2	Freedom of Association			0	0	0	None Observed
3	Safety and Hygienic Conditions			0	1	0	Description of non-compliance 1: It was noted that the facility has provided one day first aid awareness training to 12 employees; however no first aider (on first aid procedures) training with valid certificate provided to the concern employees handling first aid boxes.
4	<u>Child Labour</u>			0	0	0	None Observed
5	Living Wages and Benefits			0	0	0	None Observed
6	Working Hours			0	0	0	None Observed





7	<u>Discrimination</u>					0	0	0	None Observed
8	<u>Regular Employment</u>					1	0	0	Description of non-compliance 1: It was noted that the factory has engaged two contractors (Manpower contractor Imperialz with 24 workers and security contractor – Indian Intelligence Security Services with 4 security guards and has not obtained contractor registration certificate from the concern authority. However, the factory has applied to the concern authority on 10-09-2022 for registration.Likewise, the manpower contractor Imperialz has not obtained contractor license from the concern authority.
8A	<u>Sub–Contracting and</u> <u>Homeworking</u>					0	0	0	None Observed
9	Harsh or Inhumane Treatment					0	0	0	None Observed
10A	Entitlement to Work					0	0	0	None Observed
10B2	Environment 2-Pillar					0	0	0	None Observed
10B4	Environment 4–Pillar					0	0	0	None Observed
10C	Business Ethics					0	0	0	None Observed
Gener	General observations and summary of the site:								
	Process								

This initial assessment was conducted on semi- announced basis started on 12th September 2022 at 10.00 AM and ended at 03.00 PM on 13th September 2022. One (01) auditor in two days (1.5 man-days) was assigned to verify the overall compliance status of the factory based on 4 Pillar SMETA systems.



SMETA Sedex Audit Reference: 2022INZAA420897461 Sedex Members Ethical Trade Audit Report Version 6.1

Overview of opening meeting, facility management responses

Auditors entered the facility at 10:00 am on 12-09-2022 and conducted an opening meeting with the facility management Mr. Ashok Pathania / CEO, Mr. Amar Shaw / Director, Mr. Jeyanta Bermu / Asst. Production Manager, Ms. Tapashi Mukherjee/ Worker representative (from Checking section), according to the ETI Base Code. They assured full co-operation to this audit.

Site summary:

1. The products manufactured at this site are Manufacturing and export of Jute, cotton bags.

2. Overall responsibility for meeting the standards is taken by Mr. Ashok Pathania / CEO and MR

Total of 32 employees (Male- 17; Female- 15) are currently working in the facility, in which 04 employees (all male) are from company payroll and 28 employees (Male – 13; female- 15) are from 02 contractors. There was total 23 production employees (Male – 10; female – 13) and 09 employees (Male – 07; female - 02) are from non- production.

3. The facility had not engaged any foreign nationals.

4. The employee's works 6 days a week in one shift and the details are as follows:

Working Hours: 09.30 AM to 06.30 PM Lunch break: 01.00 PM to 01.45 PM / Tea Break: 04.00 m to 04.15 pm Weekly Holiday: Sunday

5. The facility paid the employees in monthly basis as in time rate. At present as per employee interaction and audit process it was noted that facility established system to paid salary once in a month by 100% bank transfer only.

6. The youngest worker on site was 20 years old.

7. There is no union at this factory.

8. There was no peak seasons in the facility.

9. All workers said they were satisfied with their employment at the factory.

10. 10 Records to show wages and hours were taken for 3 months from the September 2021 to August 2022.

11. 10 workers (male-04; female – 06) were selected for interview (10 employees are from contractor; all company employees were from supervisors and above, so no sample taken), they were interviewed as 1 group of 4 employees and balance 6 employees were interviewed individually.

12. 10 attendance records and payroll records for August 2022 (Current/latest month), 10 attendance records and payroll records for January 2022

(Random month) and 10 attendance records and payroll records for October 2021 (Random month) were reviewed in this audit.

13. The standard working hours for August 2022 (Current/latest month), the average working hours of 10 selected samples were 44.50 hours/week. Maximum working hours per week were 48 hours (07 out of 10 selected samples).

For January 2022 (Random month), the average working hours of 10 selected samples were 41.50 Hours/week. Maximum working hours per week were 48 hours (05 out of 10 selected samples).





For October 2021 (Random month), the average working hours of 26 selected samples were 38.00 hours/week. Maximum working hours per week were 48 hours (04 out of 10 selected samples).

14. Legal minimum wage was paid to all the workers; the legal minimum wage of West Bengal (for tailoring industry) from July 2022 in Zone B - Unskilled – INR 8380.00 per month; Semi-skilled – INR 9216.00 per month; Skilled – INR 10139.00 per month; highly skilled – INR 11154.00 per month.

15. Based on the provided attendance records, it was noted no overtime worked in all the reviewed sample months.

16. Facility had a system to pay 200% of normal rate of wages for overtime hours as required by law.

Positive observations:

- There is no evidence of child labour and forced labour.
- There is no evidence of any discrimination, harassment and abuse or unfair disciplinary practices.
- The facility has provided applicable legal minimum wages to all the employees.

Negative Observations:

• Non- compliance was observed in the area of "Safety and Hygienic Conditions, and in "Regular employment" Details are given below:

Safety and Hygienic Conditions:

• It was noted that the facility has provided one day first aid awareness training to 12 employees; however no first aider (on first aid procedures) training with valid certificate provided to the concern employees handling first aid boxes.

Regular employment:

 It was noted that the factory has engaged two contractors (Manpower contractor Imperialz with 24 workers and security contractor – Indian Intelligence Security Services with 4 security guards and has not obtained contractor registration certificate from the concern authority. However, the factory has applied to the concern authority on 10-09-2022 for registration.
 Likewise, the manpower contractor Imperialz has not obtained contractor license from the concern authority.

Good Examples: None observed

Auditor Notes: The Factory is situated in a multi floor complex with 4 floors in a block. The factory is functional in block no.9 at 1st floor area where 3 other small units functional in the same floor. The total floor area is around 20000 square feet area where the factory occupies around 4600 square feet area.







*Please note the table above records the total number of Non-compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue – Reviewers need to check audit results by clause.





Audit company: Intertek India Pvt Ltd. Report reference: A5027437 Date: 12 & 13 September 2022





Site Details

	Site Details					
A: Company Name:	M/s. Avacado Fashic	M/s. Avacado Fashions Pvt Ltd.				
B: Site name:	M/s. Avacado Fashic	ons Pvt Ltd.				
C: GPS location: (If available)	GPS Address:Latitude:Block - 9, Unit - 102, 1st Floor, Regent Garments & Apparel Park, Barasat, 24 Parganas (North), Kolkata - 700 124, 					
D: Applicable business and other legally required licence numbers and documents, for example, business license number, liability insurance, any other required government inspections	Factory License No: 23095, Registration No. – 84-TP(N)/X/2022 and valid till 10/08/2027 PAN (Permanent Account Number): AAPCA31193 GSTIN – 19AAPCA3119EIZQ					
E: Products/Activities at site, for example, garment manufacture, electricals, toys, grower, cutting, sewing, packing etc	Products: Manufacturing and export of Jute and cotton bags / Activities – RM (Cotton and Jute cloths) – Cutting – Stitching – Finishing – QC – Packing and warehousing.					
F: Site description: (Include size, location, and age of site. Also, include structure and number of buildings)	The audited facility " Avacado Fashions Pvt Ltd. " is located at Block – 9, Unit – 102, 1st Floor, Regent Garments & Apparel Park, Barasat, 24 Parganas (North), Kolkata – 700 124, West Bengal, India. The Factory is situated in a multi floor complex with 4 floors in a block. The factory is functional at 1 st floor area of the complex where 3 other small units functional in the same floor.					
	Production Building no	Descriptic	'n	Remark, if any		
	Floor 1- 1 st floor of the building complex	Cutting, S Thread cli Finishing, Checking Packing	pping,	Fire hydrant and fire extinguishers were provided all other areas in the complex by the complex owner.		
	Is this a shared building?	Yes				
	The total area occupied by the facility is around 4600 square feet area. The factory started its operations in the existing location since July 2021.					
	For below, please ac	ld any extra	rows if a	ppropriate.		
	F1: Visible structural ir Yes No F2: Please give detai					



	F3: Does the site have a structural engineer evaluation? ∑ Yes ☐ No F4: Please give details: Factory has obtained functional stability certificate after review from competent person on 9 th September 2022
G: Site function:	 Agent Factory Processing/Manufacturer Finished Product Supplier Grower Homeworker Labour Provider Pack House Primary Producer Service Provider Sub-Contractor
H: Month(s) of peak season: (if applicable)	No peak season
I: Process overview: (Include products being produced, main operations, number of production lines, main equipment used)	 Products: The Facility is manufacturing and export of Jute and cotton bags Main Operations: The main activities carried out by the facility are: Raw material receipt - Cutting –Stitching – Finishing - Checking – Packing – Dispatch. Main equipment's/machineries used by facility are Cutting machine, stitching machines, cutting tables etc.
J: What form of worker representation / union is there on site?	☐ Union (name) ⊠ Worker Committee ⊠ Other (Grievance redressal committee) ☐ None
K: Is there any night production work at the site?	☐ Yes ⊠ No
L: Are there any on site provided worker accommodation buildings e.g. dormitories	 ☐ Yes ☑ No L1: If yes, approx. % of workers in on site accommodation
M: Are there any off site provided worker accommodation buildings	 Yes No M1: If yes, approx. % of workers: Not applicable, no off-site accommodation provided for the workers.
N: Were all site-provided accommodation buildings included in	Yes No





this audit	N1: If no, please give details: Not applicable, no accommodation provided for the workers.





Audit Parameters							
A: Time in and time out	A1: Day 1 Time in: 10.00 am A2: Day 1 Time out: 05.30 pm	A3: Day 2 Time in: 10.00 am A4: Day 2 Time out: 03.00 pm	A5: Day 3 Time in: N/A A6: Day 3 Time out: N/A				
B: Number of auditor days used:	1.5 auditor days (One aud	ditor in two days)					
C: Audit type:	Full Initial Periodic Full Follow–up Partial Follow–Up Partial Other If other, please define	Periodic Full Follow-up Partial Follow-Up Partial Other					
D: Was the audit announced?	☐ Announced ⊠ Semi – announced: Window detail: 12-09-2022 to 12-10-2022 ☐ Unannounced						
E: Was the Sedex SAQ available for review?	Yes No E1: If No, why not?						
F: Any conflicting information SAQ/Pre- Audit Info to Audit findings?	 ☐ Yes ⊠ No If Yes, please capture de 	tail in appropriate audit by	r clause				
G: Who signed and agreed CAPR (Name and job title)	Mr. Ashok Pathania / CEC)					
H: Is further information available (If yes, please contact audit company for details)	☐ Yes ⊠ No						
I: Previous audit date:	N/A						
J: Previous audit type:	N/A						
K: Were any previous audits reviewed for this audit	☐ Yes ☐ No ⊠ N/A						

Audit attendance	Management	Worker Representatives



	Senior management		Worker Cor representa		Union representative	
A: Present at the opening meeting?	🛛 Yes	🗌 No	🛛 Yes	🗌 No	Yes	🛛 No
B: Present at the audit?	🛛 Yes	🗌 No	🛛 Yes	🗌 No	Yes	🛛 No
C: Present at the closing meeting?	🛛 Yes	🗌 No	🛛 Yes	🗌 No	Yes	🛛 No
D: If Worker Representatives were not present please explain reasons why (only complete if no worker reps present)	N/A, worker representative was available in the audit process					
E: If Union Representatives were not present please explain reasons why: (only complete if no union reps present)	N/A, no union formed in the facility and not legally required.					











Worker Analysis

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity.

	Worker Analysis											
		Local			Migrant*			Total				
	Permanent	Temporary	Agency	Permanent	Temporary	Agency	Home workers					
Worker numbers – Male	4	0	13	0	0	0	0	17				
Worker numbers – female	0	0	15	0	0	0	0	15				
Total	4	0	28	0	0	0	0	32				
Number of Workers interviewed – male	0	0	4	0	0	0	0	4				
Number of Workers interviewed – female	0	0	6	0	0	0	0	6				
Total – interviewed sample size	0	0	10	0	0	0	0	10				





A: Nationality of Management	Indian	
B: Please list the nationalities of all workers, with the three most common nationalities listed first. Please add more nationalities as applicable to site. Add more rows if required.	Nationalities: B1: Nationality 1: _Indian B2: Nationality 2: B3: Nationality 3:	Was the list completed during peak season? Yes No If no, please describe how this may vary during peak periods: No peak season observed in the facility
C: Please provide more information for the three most common nationalities.	C: approx 100% total workforce: Nationality 1100% C1: approx % total workforce: Nationality 2 C2: approx % total workforce: Nationality 3	
D: Worker remuneration (management information)	D:% workers on piece rate D1:% hourly paid workers D2: 100 % salaried workers Payment cycle: D3:% daily paid D4:% weekly paid D5: 100 % monthly paid D6:% other D7: If other, please give details	





Audit company: Intertek India Pvt Ltd. Report reference: A5027437 Date: 12 & 13 September 2022





Worker Interview Summary		
A: Were workers aware of the audit?	☐ Yes ⊠ No	
B: Were workers aware of the code?	⊠ Yes □ No	
C: Number of group interviews: (Please specify number and size of groups. Please see SMETA Best Practice Guidance and Measurement Criteria. If the auditor was not able to follow the BPG, please state within the declaration)	01 group of 04 employees (All female)	
D: Number of individual interviews (Please see SMETA Best Practice Guidance and Measurement Criteria)	D1: Male: 04	D2: Female: 02
E: All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors. Note to auditor: please record details of migrant /agency/contractor workers in section 8 – Regular Employment, under Responsible Recruitment	Yes No If no, please give details: Not applicable	
F: Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	X Yes No	
G: In general, what was the attitude of the workers towards their workplace?	⊠ Favourable □ Non-favourable □ Indifferent	
H: What was the most common worker complaint?	Employees did not repo	rt any complaints.
/hat did the workers like the most about working at this ? ? Management behaviour and good venvironment		r and good working
J: Any additional comment(s) regarding interviews:	None	
K: Attitude of workers to hours worked:	Good	
L. Is there any worker survey information available?		
☐ Yes ⊠ No L1: If yes, please give details:		
M: Attitude of workers: (Include their attitude to management, workplace, and the interview proce included) Note: Do not document any information that could put workers of		nformation should be





10 workers (Male-04; female-06) were selected for interview, they were interviewed as 01 group of 04 employees and balance 06 workers were interviewed individually.

The workers were assured of confidentiality, and they spoke freely of their views of the factory. All workers said they were satisfied with their employment at the factory and that they were satisfied with the current wages which in their view were in line with wages in the locality. They felt free to leave this employer and understood the notice period required. They had good relationships with their supervisors who treated them with respect. They were able to make suggestions to their supervisors and team leaders and sometimes they had seen these suggestions used. They felt able to complain directly to their supervisors but also felt free to give their general concerns to their grievance representative who would take it to the management.

N: Attitude of worker's committee/union reps:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

Based on the interaction with workers committee representative, it was noted that workers committee representatives were not discriminated, and their grievances were effectively solved by the facility management. No negative comments were received.

O: Attitude of managers: (Include attitude to audit, and audit process. Both positive and negative information should be included)

The facility management showed a positive attitude to this audit during the whole process. All documentation requested for review was provided timely. At the end of the audit, all the non-compliances were accepted by the facility. No negative information reported.





Audit Results by Clause

0A: Universal Rights covering UNGP

(Click here to return to summary of findings)

0.A. Guidance for Observations

0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers. 0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights

0.A.3 Businesses shall identify their stakeholders and salient issues.

0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.

0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.

0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.

Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- Mr. Ashok Pathania / CEO was responsible for implementing standards concerning Human rights.
- Facility has established a policy endorsed at the highest level, covering human rights impacts and issues, and it is communicated to all appropriate parties, including its own suppliers.
- Facility has identified their stakeholders and salient issues.
- Facility has measured direct, in-direct and potential impacts on stack holder's human rights.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Supplier's social compliance monitoring records.
- Interaction with Management and Interview with employees

Any other comments: None

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B: Does the business have a designated person responsible for implementing standards concerning Human Rights?	Yes No Please give details: Name: Mr. Ashok Pathania Job title: CEO
C: Does the business have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter?	Yes No C1: Please give details: Facility have a transparent system in place for confidentially reporting and dealing with human rights impacts without fear of reprisals towards the reporter.
D: Does the grievance mechanism meet UNGP expectations? (Legitimate, Accessible, Predictable, Equitable, Transparent, Rights- compatible, a source of continuous learning and based on stakeholder engagement)	Yes No D1: If no, please give details
E: Does the business demonstrate effective data privacy procedures for workers' information, which is implemented?	Yes No E1: Please give details: Facility has formulated "Data privacy policy" to ensure employees, suppliers and customer's information remains confidential.

Findings		
Finding: Observation Company NC Description of observation: None Observed	Objective evidence observed:	
Local law or ETI/Additional elements / customer specific requirement: Not Applicable	Not Applicable	
Comments: Not Applicable		

Good examples observed:		
Description of Good Example (GE):	Objective Evidence Observed:	
None Observed	Not Applicable	



Measuring Workplace Impact

Workplace Impact		
A: Annual worker turnover: Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover)	A1: Last year: 5%	A2: This year 2%
B: Current % quarterly (90 days) turnover: Number of workers leaving from the first day of the 90 days period through to the last day of the 90 day period / [(number of employees on the 1 st day of 90 day period + number of employees on the last day of the 90 day period) / 2]	5%	
C: Annual % absenteeism: Number of days lost through job absence in the year / [(number of employees on 1st day of the year + number employees on the last day of the year) / 2] * number available workdays in the year	C1: Last year: _5%	C2: This year 5%
D: Quarterly (90 days) % absenteeism: Number of days lost through job absence in the period / [(Number of employees on 1st of the period + Number of employees on the last day of the period) / 2] * Number of available workdays in the month	10%	
E: Are accidents recorded?	Yes No E1: Please describe: Accident registers were maintained.	
F: Annual Number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total worke rs]	F1: Last year: Number: Nil	F2: This year: Number: Nil
G: Quarterly (90 days) number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total workers]	No accidents and injuries were occurred till date.	
H: Lost day work cases per 100 workers: [(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers]	H1: Last year: Nil	H2: This year: Nil
I: % of workers that work on average more than 48 standard hours / week in the last 6 / 12 months:	I1: 6 months 0% workers	I2: 12 months 0_% workers
J: % of workers that work on average more than 60 total hours / week in the	J1: 6 months 0% workers	J2: 12 months 0_% workers



last 6 / 12 months:

0B: Management system and Code Implementation

<u>(Click here to return to summary of findings)</u>

0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code. 0.B.2 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with 0.B.3 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.

0.B.4 Suppliers are expected to communicate this Code to all employees.

0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

1. Based on facility tour and review of records, facility has implemented the ETI base code, and the code has been displayed in notice board and communicated to all the employees during induction training. 2. Mr. Ashok Pathania / CEO is responsible for compliance with the code.

Based on review of records and interaction with management facility has communicated the ETI base code to their suppliers and obtained a commitment from them to comply with this code requirement.
 Based on review of records that facility had obtained legally required Business license and approved plant layout from the concerned authority.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Facility Policy and Procedures
- Business License which is valid till 10th August 2027
- ETI base code
- Interaction with Management and Interview with employees

Any other comments: None

Management Systems:		
A: In the last 12 months, has the site been subject to any fines/prosecutions for non–compliance to any regulations?	 ☐ Yes ☑ No A1: Please give details: No such fine imposed of the site till date. 	
B: Do policies and/or procedures exist that reduce the risk of forced labour, child labour, discrimination, harassment & abuse?	Yes No B1: Please give details: The facility has	



	established the policies and procedure with respect to social compliance.
C: If Yes, is there evidence (an indication) of effective implementation? Please give details.	Facility had effectively implemented the social compliance system and ensuring the same by conducting an audit in a periodic manner, necessary corrective and preventive action has been taken by the facility for the non- compliance raised during the audit. Further the report of the same was maintained by the facility.
D: Have managers and workers received training in the standards for forced labour, child labour, discrimination, harassment & abuse?	Yes No D1: Please give details: All the employees have undergone an induction training where the social compliance policies and procedures were explained.
E: If Yes, is there evidence (an indication) that training has been effective e.g. training records etc.? Please give details	Yes No E1: Please give details: Based on interaction with the employees, the training provided found effective.
F: Does the site have any internationally recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or other social audits). Please detail (Number and date).	☐ Yes ⊠ No F1: Please give details: None
G: Is there a Human Resources manager/department? If Yes, please detail.	Yes No G1: Please give details: Facility has dedicated HR department to take care of HR activities.
H: Is there a senior person /manager responsible for implementation of the code	Yes No H1: Please give details: Mr. Ashok Pathania / CEO is responsible for compliance with the code.
I: Is there a policy to ensure all worker information is confidential?	Yes No I1: Please give details: Facility had "Data Privacy policy" to ensure all worker information is confidential.
J: Is there an effective procedure to ensure confidential information is kept confidential?	Yes No J1: Please give details: Facility had a system to ensure the same whether the information was shared on a need-to-know basis only.





K: Are risk assessments conducted to evaluate policy and procedure effectiveness?	Yes No K1: Please give details: Facility has conducted risk assessment to evaluate policy and procedure effectiveness.	
L: Does the facility have a process to address issues found when conducting risk assessments, including implementation of controls to reduce identified risks?	Yes No L1Please give details: Based on the interaction with the management and review of record that effective action has been taken for the risk identified during internal audit.	
M: Does the facility have a policy/code which require labour standards of its own suppliers?	Yes No M1: Please give details: Facility has a policy which requires labour standards of suppliers	
Land rights		
N: Does the site have all required land rights licenses and permissions (see SMETA Measurement Criteria)?	Yes No N1: Please give details: Facility had obtained "Business License" and "Approved Plant Layout" from the concerned authority which is found valid.	
O: Does the site have systems in place to conduct legal due diligence to recognize and apply national laws and practices relating to land title?	Yes No O1: Please give details: Facility have systems in place to conduct legal due diligence to recognize and apply national laws and practices relating to land title.	
P: Does the site have a written policy and procedures specific to land rights. If yes, does it include any due diligence the company will undertake to obtain free, prior and informed consent, (FPIC) even if national/local law does not require it	Yes No P1: If yes, how does the company obtain FPIC: Facility has written policy and procedures specific to land rights.	
Q: Is there evidence that facility / site compensated the owner/lessor for the land prior to the facility being built or expanded.	Yes No Q1: Please give details: Facility has compensated the owner for the land prior to the facility being built	
R. Does the facility demonstrate that alternatives to a specific land acquisition were considered to avoid or minimize adverse impacts?	Yes No R1: Please give details: Facility has taken legal opinion before taking the land	





S: Is There any evidence of illegal appropriation of land	Yes
for facility building or expansion of footprint.	No
	S1: Please give details: NA

Non-compliance:	
1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code:	Objective evidence observed: (where relevant please add photo numbers)
None Observed	Not applicable
Local law and/or ETI requirement: Not applicable	
Recommended corrective action: Not applicable	

Observation:		
Description of observation: None Observed	Objective evidence observed: Not Applicable	
Local law or ETI requirement: None Observed		
Comments: Not Applicable		

Good Examples observed:	
Description of Good Example (GE): None Observed	Objective evidence observed:
	Not applicable





1: Freely Chosen Employment

(Click here to return to summary of findings)

ETI

1.1 There is no forced, bonded or involuntary prison labour.

1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. The factory has a policy which prohibits forced labour, and this was available for review.
- 2. There was a non-formalised application procedure which states that workers must present their ID's for proof of age but that only copies must be kept in the personnel files and the original given back to the workers.
- 3. The terms and conditions of employment state that the workers are free to leave the workplace outside of their working hours.
- 4. The factory did not require any payment for work tools, PPE, IC/staff card, training, etc.
- 5. The factory did not use prison labour.
- 6. The above was confirmed in management and employee interview.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- 1. Personnel files (10 sample files were checked)
- 2. Resignation records
- 3. Factory rules
- 4. Employee handbook
- 5. Management and employee interview

Any other comments: None

A: Is there any evidence of retention of original documents, e.g. passports/ID's	 Yes No A1: If yes, please give details and category of workers affected:
B: Is there any evidence of a loan scheme in operation	☐ Yes ⊠ No B1: If yes, please give details and category of worker affected:
C: Is there any evidence of retention of wages /deposits	☐ Yes ⊠ No



	C1: If yes, please give details and category of worker affected:	
D: Are there any restrictions on workers' freedom to terminate employment?	Yes No D1: Please describe finding: Employees are free to leave their job by giving one-month notice period.	
E: If any part of the business is UK based or registered there & has a turnover over £36m, is there a published a 'modern day slavery statement?	 ☐ Yes ☐ No ⊠ Not applicable E1: Please describe finding: NA 	
F: Is there evidence of any restrictions on workers' freedoms to leave the site at the end of the workday?	 Yes No F1: Please describe finding: Employees are free to leave their workplace without any restriction at the end of the workday. 	
G: Does the site understand the risks of forced / trafficked / bonded labour in its supply chain	 Yes No Not applicable G1: If yes, please give details and category of workers affected: 	
H: Is the site taking any steps taking to reduce the risk of forced / trafficked labour?	 Yes No Not applicable H1: Please describe finding: Facility does not involve on any forced / trafficked labour. 	

Non-compliance:		
1. Description of non-compliance: NC against ETI NC against Local Law: NC against customer code: 	Objective evidence observed: (where relevant please add photo numbers)	
None Observed	Not applicable	
Local law and/or ETI requirement		
Not applicable		
Recommended corrective action: Not applicable		

Observation:	
Description of observation:	Objective evidence





None Observed Local law or ETI requirement: Not applicable	observed: Not applicable
Comments: Not applicable	
Good Examples observed:	

Description of Good Example (GE):

None Observed

Audit company: Intertek India Pvt Ltd. Report reference: A5027437 Date: 12 & 13 September 2022



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Objective evidence

observed:

Not applicable



2: Freedom of Association and Right to Collective Bargaining are Respected

(Click here to return to summary of findings)

(Click here to return to Key Information)

ETI

2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.

2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.

2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.

2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. There was no union at the site.
- 2. Based on employee's interview, employees can approach top management directly to report their grievances and necessary corrective action is taken by the management.
- 3. Facility has formed works committee, Grievance committee and conducted meetings once in three months and the minutes of meetings were recorded for verification and future reference.
- 4. Based on employee's interview, the facility does not restrict employees from organizing trade unions and has an open mind approach towards the activities of trade unions and their organizational activities.
- 5. Based on the employee's interview and interaction with facility management, Grievance committee employee representatives are not discriminated, and they are free to carry out their functions like meetings on periodical basis.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- 1. Social compliance system program and procedure
- 2. Suggestion boxes complain feedback
- 3. Meeting minutes
- 4. Works Committee Minutes dated 06/09/2022; Grievance committee meeting was conducted on dated 07/09/2022
- 5. Employee interview and management interview
- 6. Employee handbook and employment contracts were reviewed. They both stated that employees are free to form trade unions. Nobody will be treated differently whether they are members of the grievance committee.

Any other comments: none



A: What form of worker representation/union is there on site?	 □ Union (name) ☑ Worker Committee ☑ Other (Grievance redressal committee) □ None 	
B: Is it a legal requirement to have a union?	☐ Yes ⊠ No	
C: Is it a legal requirement to have a worker's committee?	⊠ Yes □ No	
D: Is there any other form of effective worker/management communication channel? (Other than union/worker committee e.g. H&S, sexual harassment)	Yes No D1: Please give details: Facility has also formed Grievance and Health and Safety Committee, where employees are free to communicate their problems / suggestions / complaints and grievances. While interviewing, all employees reported that they are free to approach the management for any problem. Suggestion/ complaint box is also provided.	
	D2: Is there evidence of free elections? ∑ Yes ☐ No	
E: Does the supplier provide adequate facilities to allow the Union or committee to conduct related business?	Yes No E1: Please give details: Based on employee's interview and review of records, it was noted that works committee employee representatives are free to carry out their functions like meetings with adequate facilities on periodical basis and the record of the same was maintained.	
F: Name of union and union representative, if applicable:	No union exists in the facility.	F1: Is there evidence of free elections?
G: If there is no union, is there a parallel means of consultation with workers e.g. worker committees?	Workers Committee	G1: Is there evidence of free elections? ∑Yes □No □N/A
H: Are all workers aware of who their representatives are?	Xes No	Based on employee's interview, it was noted that workers were aware about works committee representative.
I: Were worker representatives freely elected?	Yes No	11: Date of last election: 8 th June 2022
J: Do workers know what topics can be raised with their representatives?	Yes No	
K: Were worker representatives/union representatives interviewed?	Yes No If Yes , please state how many: 01	





L: Please describe any evidence that union/worker's committee is effective? Specify date of last meeting; topics covered; how minutes were communicated etc.	During last meeting held on 06/09/2022, topics discussed during the committee meeting were regarding issues on general health and safety.	
M: Are any workers covered by Collective Bargaining Agreement (CBA)?	Yes No	
If Yes , what percentage by trade Union/worker representation	M1: Not applicable% workers covered by Union CBA	M2: Not applicable% workers covered by Worker rep CBA
M3: If Yes , does the Collective Bargaining Agreement (CBA) include rates of pay?	Yes No Not applicable	

Non-compliance:		
1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: 	Objective evidence observed: (where relevant please add photo numbers)	
None Observed	Not applicable	
Local law and/or ETI requirement:		
Not applicable		
Recommended corrective action:		
Not applicable		

Observation:		
Description of observation: None Observed	Objective evidence observed:	
Local law or ETI requirement: Not applicable	Not applicable	
Comments: Not applicable		
Good Examples observed:		
Description of Good Example (GE):	Objective evidence	



None Observed	observed: Not applicable
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3: Working Conditions are Safe and Hygienic

(Click here to return to summary of findings)

(Click here to return to Key Information)

ETI

3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.

3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.

3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.

3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers. 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

1. General Health and Safety management

- Mr. Ashok Pathania / CEO is responsible for Health & Safety aspects for the site

- Potable water was freely available in all areas and test certificates were up to date
- Sufficient clean toilets were always available to workers
- Ventilation, temperature, and lighting were adequate for the production processes

2. Fire Safety

- There were at least 2 exits from each work area and these were clearly marked

- The facility is functional in 1st floor area of the complex and firefighting equipment such as 07 fire extinguishers, 03 emergency lights, 03 fire alarm call points, 40 sprinkler points, 02 fire hydrant and hose reel boxes were provided in the facility which was found sufficient. Since the factory is functional in a complex, the complex owner also provided adequate fire extinguishers and hydrant systems in all the floors.

- Evacuation diagrams were posted in all areas and understood by all workers interviewed
- Fire drills were organized and recorded every 2 months as per the law

- Firefighting training had been given by the "The Fire deal" and adequate numbers of employees (12) were trained

- Facility has marked all the exits and emergency exits in a language understood by majority of the employees

3. Machine & Electrical safety

- All machine and electrical equipment were maintained in good condition
- There were competent mechanic & electricians at the site to do the electrical work
- Facility had obtained periodic inspection certificate for all the machineries used

4. Chemical safety

- There was no chemicals used in the process.

5. Medical services

-Facility has provided well equipped twelve first aid boxes; All the eligible employees were covered under





employee state insurance scheme.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Health and Safety Policy
- Factory License Valid till 10 August 2027
- Fire License obtained on dated 20/07/2022 and valid till 19/07/2023
- Building Plan was approved on dated 02/08/2022
- Stability Certificate obtained dated 09/09/2022.
- Industrial accident records Updated till August 2022
- Pressure Vessel (Goods Lift) Inspection certificate dated 26/03/2022 and valid till 25.09.2022.
- First aid awareness training was provided (from St. Johns Ambulance Association) to 12 employees on 01/09/2022.
- Health & Safety Committee meeting minutes dated 07/09/2022
- Drinking Water Test report dated 10/09/2022 from "ND International"
- Fire Drill conducted once in 2 months. Last two drills were conducted on 05/09/2022 and 06/07/2022
- Firefighting training provided to 12 employees through "The Fire Deal" on 05/08/2022.
- Hand sanitization and temperature check must before entry in facility.
- Facility has maintained social distance in the facility.
- Interaction with Management and Interview with employees.

Any other comments: None

A: Does the facility have general and occupational Health & Safety policies and procedures that are fit for purpose and are these communicated to workers?	 Yes No A1: Please give details: Facility had established general Health & Safety, occupational Health & Safety policies and procedures that are fit for purpose and are these communicated to workers during induction training. Last health & safety training conducted as below: On use of Personal Protective equipment's, – dated 22-06-2022 On Environment and Quality management on 22/07/2022 On ETI Code of conduct dated – 19-07-2022
B: Are the policies included in workers' manuals?	 Yes No B1: Please give details: Facility had included the social compliance policies in induction training program and also posted in notice board. Facility also provided all the information in the appointment letter.
C: Are there any structural additions without required permits/inspections (e.g. floors added)?	Yes No C1: Please give details: Facility had maintained the approved plant layout as per the current setup.
D: Are visitors to the site informed on H&S and provided with personal protective equipment	Yes No D1: Please give details: Facility visitors are informed on health & safety provided with appropriate personal protective



	equipment.
E: Is a medical room or medical facility provided for workers? If yes, do the room(s) meet legal requirements and is the size/number of rooms suitable for the number of workers.	☐ Yes ⊠ No E1: Please give details: Not applicable
F: Is there a doctor or nurse on site or there is easy access to first aider/ trained medical aid?	Yes No F1: Please give details: First aid awareness training was provided (from St. Johns Ambulance Association) to 12 employees on 01/09/2022. Enough (Twelve) First aid boxes were provided in production floor.
G: Where the facility provides worker transport - is it fit for purpose, safe, maintained and operated by competent persons e.g. buses and other vehicles?	☐ Yes ⊠ No G1: Please give details: Not applicable
H: Is secure personal storage space provided for workers in their living space and is fit for purpose?	☐ Yes ⊠ No H1: Please give details: Not applicable
I: Are H&S Risk assessments are conducted (including evaluating the arrangements for workers doing overtime e.g. driving after a long shift) and are there controls to reduce identified risk?	Yes No I1: Please give details: Facility had conducted risk assessment and the appropriate corrective and preventive action has been taken by the facility for the identified risks.
J: Is the site meeting its legal obligations on environmental requirements including required permits for use and disposal of natural resources?	Yes No J1: Please give details: Facility is meeting its legal obligations on environmental requirements including required permits for use and disposal of natural resources.
K: Is the site meeting its customer requirements on environmental standards, including the use of banned chemicals?	Yes No K1: Please give details: Based on interaction with facility management that the facility does not use any banned chemicals and meet all the environmental standards based on customer requirement.

Non-compliance:



1. Description of non–compliance:	Objective evidence
NC against ETI NC against Local Law NC against customer code: Finding: It was noted that the facility has provided one day first aid awareness	observed: (where relevant please add photo numbers)
training to 12 employees; however no first aider (on first aid procedures) training with valid certificate, provided to the concern employees handling first aid boxes.	Observed during document review
Local law and/or ETI requirement Local law: According to Section 45(3) of The Factories Act, 1948, Each first-aid box or cupboard shall be kept in charge of a separate responsible person (who holds a certificate in first-aid treatment recognised by the state government) and who shall always be readily available during the working hours of the factory.	
ETI requirement: According to ETI Base code 3.1: A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.	
Recommended corrective action: Factory shall ensure to provide training on first aid procedures, to the concern employees and maintain the records for verification.	
Action by: Mr. Ashok Pathania / CEO Time Scale: 30 days Verification Method: Desktop	

Observation:	
1.Description of observation: None Observed	Objective evidence observed:
Local law or ETI requirement: Not Applicable	Not Applicable
Recommended corrective action: Not Applicable	

Good Examples observed:	
Description of Good Example (GE): None observed	Objective Evidence Observed:
	Not applicable



4: Child Labour Shall Not Be Used

<u>(Click here to return to summary of findings)</u> <u>(Click here to return to Key Information)</u>

ETI

4.1 There shall be no new recruitment of child labour.

4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.

4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.

4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

1. Based on interaction with facility management, all employees are hired by the Human Resource Department only.

2. Based on review of hiring policy documents, employee's ID for age proof such as Voter ID, Driving License, Dental Certificate and School Certificate was checked by HR department prior to hiring. The employees without valid ID certificates are not being hired.

3. Based on the policy review, the minimum hiring age of the facility is 18 years old.

4. Based on employees' interview, any suspect of child labor can be reported to facility management.

5. Based on the employee interviews, review of facility's Anti Child Labor& Hiring Policy and age proof documents, the facility has complied with ILO Standards for Child Labor.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Child Labor and Child Labor Remediation Policy.
- Age Proof records of 10 out of 10 selected samples.
- Interaction with Management and Interview with employees.

Any other comments: none

A: Legal age of employment:	14 Years old for young employees and 18 years old for adult workers
B: Age of youngest worker found:	20 years old
C: Are there children present on the work floor but not working at the time of audit?	☐ Yes ⊠ No
D: % of under 18's at this site (of total workers)	0 %



E: Are workers under 18 subject to hazardous work assignments? (Go to clause 3 – Health and Safety)	Yes No E1: If yes, give details
	Not applicable

Non-compliance:		
1. Description of non-compliance: NC against ETI NC against ETI NC against Local Law NC against customer code: None Observed	Objective evidence observed: (where relevant please add photo numbers)	
Local law and/or ETI requirement:	Not Applicable	
Not Applicable		
Recommended corrective action:		
Not Applicable		

Observation:	
Description of observation: None Observed	Objective evidence observed:
Local law or ETI requirement: Not Applicable Comments:	Not Applicable
Not Applicable	

Good Examples observed:	
Description of Good Example (GE):	Objective Evidence Observed:
None Observed	Not Applicable





5: Living Wages are Paid

<u>(Click here to return to summary of findings)</u> <u>(Click here to return to Key information)</u>

ETI

5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.

5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.

5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. Based on review of wage records, the facility has paid the applicable minimum wages to all the employees.
- Legal minimum wage was paid to all the workers; the legal minimum wage of West Bengal (for Bag manufacturing industry) from 1st July 2022 in Zone: B; Unskilled – INR 8380.00 per month; Semi-skilled – INR 9216.00 per month; Skilled – INR 10139.00 per month; highly skilled – INR 11154.00 per month
- 3. Based on employee's interview, wages are fixed on monthly rated. Employees are paid by monthly on or before 7th day of the next month.
- 4. Based on employee's interview, wage slips are provided to all the employees and employees are aware of their wage calculations.
- 5. Based on wage record review, all employees are covered under social security benefit of Employees provident fund.
- 6. Deductions from wages as a disciplinary measure and any other illegal deductions are not permitted as per the facility rules.
- 7. Based on employee's interview and record review all the employees are received appointment letter with written and understandable information about their employment conditions in respect to wages.
- 8. Based on record review and from employees' interview overtime hours are compensated at 200% of the normal rate of wages for all employees. However, no overtime was observed in the selected sampled months.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Facility Policy.
- Salary register, pay slip and Time records for 10 selected samples for August 2022 (Current/latest month), 10 attendance records and payroll records for January 2022 (Random month) and 10 attendance records and payroll records for October 2021 (Random month) were reviewed in this audit.
- Employees Provident Fund and ESI Remittance and receipts.
- Leave with wage records



- Bonus paid records.
- Settlement (Full & final) records.
- List of National and Festival Holidays.
- Interaction with management and Employees

Any other comments: None

Non-compliance:		
1. Description of non-compliance: NC against ETI NC against Local Law None Observed Local law and/or ETI requirement: Not Applicable Recommended corrective action: Not Applicable	Objective evidence observed: (where relevant please add photo numbers) Not Applicable	
Observation:		
Description of observation: None	Objective evidence observed:	
Local law or ETI requirement: Not Applicable	Not Applicable	
Comments: Not Applicable		

Good Examples observed:	
Description of Good Example (GE): None	Objective Evidence Observed:
	NA

Summary Information

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Criteria	Local Law (Please state legal requirement)	Actual at the Site (Record site results against the law)	Is this part of a Collective Bargaining Agreement?
A: Standard/Contracted work hours: (Maximum legal and actual required working hours excluding overtime, please state if possible per day, week, and month)	Legal maximum: 9 hours per day / 48 hours per week	A1: 8 hours per day / 48 hours per week	A2: □ Yes ⊠ No
B: Overtime hours: (Maximum legal and actual overtime hours, please state if possible per day, week, and month)	Legal maximum: 2 hours per day / 12 hours per week / 50 hours per quarter	B1: B1: No Overtime work observed	B2: □ Yes ⊠ No
C: Wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week, and month)	Legal minimum: The legal minimum wage of West Bengal (for Bag manufacturing industry) from 1 st July 2022 in Zone B; Unskilled – INR 8380.00 per month; Semi- skilled – INR 9216.00 per month; Skilled – INR 10139.00 per month; highly skilled – INR 11154.00 per month	C1: for unskilled employees and average wages paid- INR 9239.00 per month. Paid to Skilled workers (Stitchers) : INR 12000 per month.	C2: Yes No
D: Overtime wage: (Minimum legal and actual minimum overtime wage at site, please state if possible per hr, day, week, and month)	Legal minimum: 200% of normal rate of wages	D1: No overtime worked in all the sample months. As per workers interview and records review it was confirmed that OT rate is 200% of normal rate of wages	D2: Yes No

Wages analysis: (Click here to return to Key Information)			
A: Were accurate records shown at the first request?	∑ Yes □ No		



A1: If No , why not?	Not applic	Not applicable			
B: Sample Size Checked (State number of worker records checked and from which weeks/months – should be current, peak, and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria)	A total of 10 employees were interviewed and the same numbers of records were reviewed for the months: 10 attendance records and payroll records for August 2022 (Current month), 10 attendance records and payroll records for January 2022 (Random month) and 10 attendance records and payroll records for October 2021 (Random month) were reviewed in this audit.				
C: Are there different legal minimum wage grades? If Yes , please specify all.	X Yes			Um wage was paid to all the legal minimum wage of West ag manufacturing industry) from 1 st one B; Unskilled – INR 8380.00 per skilled – INR 9216.00 per month; 0139.00 per month; highly skilled –	
D: If there are different legal minimum grades, are all workers graded and paid correctly?	Yes D1: If No, please give details: No N/A Not applicable			0	
E: For the lowest paid production workers, are wages paid for standard/contracted hours (excluding overtime) below or above the legal minimum?	 □ Below legal min □ Meet □ Above □ Above □ Diskilled workers as below: □ Unskilled workers - INR 9239.00 per magainst the minimum wages of INR 8380.00 month. □ Skilled workers (Stitcher) - INR 12000.00 per month; 		olease state hour / week / month etc. ages paid was above INR 8380 for ers as below: rkers - INR 9239.00 per month hinimum wages of INR 8380.00 per		
F: Please indicate the breakdown of workforce per earnings:	F1: _Nil% of workforce earning under minimum wage F2:Nil% of workforce earning minimum wage F3:100% of workforce earning above minimum wage				
G: Bonus Scheme found: Please specify details:	Bonus Scheme found: Note: type of employee (e.g. full time, temp, etc.) and please state which units e.g. /hour /week /month etc.				
	Facility had a system to pay 8.33% of bonus which is arrived from the earned wages of April 2020 to March 2021 which complies with the legal requirement. Bonus provided as one month's salary to all its employees on dated 08/10/2021.				
H: What deductions are required by law e.g. social insurance? Please state all types:	Employee Provident Fund, Employee State insurance, Professional tax.				
I: Have these deductions been made?	No deductions that @12%		2. Employee State insurance		



				3. Professional Tax	
				Please describe:	
		12: Please li deduction have not b made.	s that	1. 2. Please describe: Not applicable	
J: Were appropriate records available to verify hours of work and wages?	Yes No				
K: Were any inconsistencies found? (if yes describe nature)	🗌 Isolated		Poor re	ecord keeping d incident Ited occurrence:	
L: Do records reflect all time worked? (For instance, are workers asked to attend meetings before or after work but not paid for their time)	system to r and contr	ecord the ir	n/out time r oyees and	d implemented biometric reading ecording for company employees manual In/out time records for	
M: Is there a defined living wage: This is <u>not normally</u> minimum legal wage. If answered yes, please state amount and source of info: Please see SMETA Best Practice Guidance and Measurement Criteria.	 ☐ Yes ☑ No M1: Please specify amount/time: Facility did not define any living wages. At present facility is following the applicable minimum wages as notified by the State Government. 				
M2: If yes, what was the calculation method used.	ISEAL/Anker Benchmarks Asia Floor Wage Figures provided by Unions Living Wage Foundation UK Fair Wear Wage Ladder Fairtrade Foundation Other – please give details: Not Applicable				
N: Are there periodic reviews of wages? If Yes give details (include whether there is consideration to basic needs of workers plus discretionary income).	Yes No N1 Please details: West Bengal Government will revise the minimum wages on the month of January and July every year and the same will be paid to the employees accordingly.				
O: Are workers paid in a timely manner in line with local law?	Yes				
P: Is there evidence that equal rates are being paid for equal work:	∑ Yes □ No Details: Bas	sed on revie	w of wage	records, equal rates are being	





	paid for equal work.
Q: How are workers paid:	 □ Cash □ Cheque ⊠ Bank Transfer □ Other Q1: If other, please explain: Not applicable





6: Working Hours are not Excessive (Click here to return to summary of findings)

(Click here to return to Key Information)

ETI

6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub–clauses 6.2 to 6.6 are based on international labour standards.

6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.

6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.

6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.

6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where <u>all</u> of the following are met:

- this is allowed by national law;

- this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;

- appropriate safeguards are taken to protect the workers' health and safety; and

- The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.

6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

1. Facility has restricted normal working hours to 8 hours per day and 48 hours per week. Further the facility had restricted the overtime hours to the total of 12 hours per week as per policy however no overtime done in any of the reviewed sample months.

2. Based on tour of the facility, it was noted that the working hours and weekly rest day are displayed on notice board.

3. The facility has implemented biometric attendance system for all employees. Manual records are maintained for security workers on contract.

4. Overtime was found voluntary.

Based on review of time records, the working hours could be summarized as follows:

• The standard working hours for August 2022 (Current month), the average working hours of 10 selected samples were 44.50 hours/week. Maximum working hours per week were 48 hours (7 out of





10 selected samples).

- For January 2022 (Random month), the average working hours of 10 selected samples were 41.50 Hours/week. Maximum working hours per week were 48 hours (5 out of 10 selected samples).
- For October 2021 (Random month) the average working hours of 10 selected samples were 38.00 hours/week. Maximum working hours per week were 48 hours (4 out of 10 selected samples).

Based on the provided attendance records, the status of overtime hours in sample months was as below.

August 2022 (Current month): No Overtime Observed January 2022 (Random month): No Overtime Observed October-2021 (Random month): No Overtime Observed

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Facility Policy.
- In/Out time records and Salary register for 10 selected samples for 03 selected months.
- Interaction with management and Employees.

Any other comments: None

Non-compliance:	
1. Description of non-compliance: NC against ETI NC against Local Law: NC against customer code: None Observed	Objective evidence observed: (where relevant please add photo numbers)
Local law and/or ETI requirement Not applicable	Not applicable
Recommended corrective action: Not applicable	

Observation:				
Description of observation: None Observed	Objective Evidence Observed:			
Local law or ETI requirement: Not Applicable	Not Applicable			
Comments: Not Applicable				



Good Examples observed:						
Description of Good Exam	ple (GE):				Objective Observed	Evidence
None Observed					Not Appli	cable
	Please inclu	de time e.g	s' analysis . hour/week/month information)			
Systems & Processes						
A. What timekeeping systems are used: time card etc.	In/out time reco	ording for	emented biometr company emplo put time records fo	yees an	d contrac	tor (Imperials)
B: Is sample size same as in wages section?	Yes No B1: If no, please give details: Not applicable					
C: Are standard/contracted working hours defined in all contracts/employment agreements?	Yes No No C1: If NO, please give details including % and which type of workers do NOT have standard hours defined in contracts/employment agreements. Please give details: Not applicable					
D: Are there any other types of	☐ Yes ⊠ No	D1: If YES, please complete as appropriate:				
contracts/employment agreements used?		0 hrs	Part time	🗌 Vario	able hrs	Other
		If "Other", Please define:				
		Not appli	cable			
E. Do any standard/contracted working hours defined in contracts/employment agreements exceed 48 hours per week?	☐ Yes ⊠ No	E1: If yes , please detail hours, %, types of workers affected and frequency Please give details: Not applicable				
F: Are workers provided with at least 1 day off in every 7-day-period, or 2 in 14-day-period?	F2: Please select all applicable: 1 in 7 days 2 in 14 days	e: No days				





	No If 'No', please explain: Not applicable	52 (1) , No adult worker shall be required or allowed to work in a factory on the first day of the week (hereinafter referred to as the said day) unless- (a) He has or will have a holiday for a whole day on one of the three days immediately before or after the said day, and (b) The manager of the factory has, before the said day or the substituted day under clause (a) whichever is earlier, - (i) Delivered a notice at the office of the Inspector of his intention to require the worker to work on the said day and of the day which is to be substituted, and (ii) Displayed a notice to that effect in the factory: Provided that no substitution shall be made which will result in any worker working for more than ten days consecutively without a holiday for a whole day.		
	Maximum numbe	r of days worked without a day off (in sample):		
	6 days			
Standard/Contracted Ho	urs worked			
G: Were standard working hours over 48	☐ Yes ⊠ No	G1: If yes, % of workers & frequency:		
hours per week found?		Not applicable		
H: Any local waivers/local law or permissions which	☐ Yes ⊠ No	H1: If yes, please give details:		
allow averaging/annualised hours for this site?		Not applicable		
Overtime Hours worked				
l: Actual overtime hours worked in sample (State per day/week/month)	00 hours/ month i	n August 2022 (Current month), n January 2022 (Random moth) n October 2021 (Random moth)		
J: Combined hours (standard or contracted + overtime hours = total) over 60 found? Please give details:	☐ Yes ⊠ No			
K: Approximate percentage of total workers on highest overtime hours:	00 % employees i	n August 2022 (within the sample employees) n January 2022 (within the sample employees) n October 2021 (within the sample employees)		
L: Is overtime voluntary?	Yes No Conflicting	L1: Please detail evidence e.g. Wording of contract / employment agreement / handbook / worker interviews / refusal arrangements:		





	Information	Factory policy, employment conditions, as well worker interview confirms the overtime work is voluntary.		
Overtime Premiums				
M: Are the correct legal overtime premiums paid?	 ∑ Yes No N/A - there is no legal requirement to OT premium 			
N: Is overtime paid at a premium?	⊠ Yes □ No	N1: If yes, please describe % of workers & frequency: 200% of the normal wage as per policy. However, no overtime observed.		
O: If the site pays less than 125% OT premium and this is allowed under local law, are there other considerations? Please complete the boxes				
where relevant.	O1: Please explain any checked boxes above e.g. detail of consolidated pay / CBA or Other			
	Not applicable			
P: If more than 60 total hours per week and this is legally allowed, are there other considerations? Please complete the	 Overtime is voluntary Onsite Collective bargaining allows 60+ hours/week Safeguards are in place to protect worker's health and safety Site can demonstrate exceptional circumstances Other reasons (please specify) 			
boxes where relevant.	P1: Please explair CBA or other:	se explain any checked boxes above e.g. detail of consolidated pay / other:		
	Not applicable			
Q: Is there evidence that overtime hours are being used for extended periods to make up for labour shortages or increased order volumes?	☐ Yes ⊠ No Q1: If yes, please give details: Not applicable			
R: If sufficient workers cannot be hired, are new	Yes No			





working time arrangements explored to ensure that overtime is the exception rather than	Not applicable as facility recruited adequate number of workers.
the rule.	





7: No Discrimination is Practiced

(Click here to return to summary of findings)

ETI

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

1. Based on review of wage records and employees' interview, no discrimination was noted in hiring, compensation, access to training, promotion, termination, or retirement.

2. Mr. Ashok Pathania / CEO was responsible for the investigation and disposal of discrimination case.

3. Based on wage records review, the facility provides the same pay for male/female employees for same work of similar nature.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Facility Policy.
- Appointment letter with terms and conditions for 10 out 10 selected samples.
- Salary and other benefit records.
- Interaction with management and Employees

Any other comments: None

A: Gender breakdown of Management + Supervisors (Include as one combined group)	A1: Male:100 % A2: Female0 %
B: Number of women who are in skilled or technical roles e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst:	#O
C: Is there any evidence of discrimination based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation?:	 Hiring Compensation Access to training Promotion Termination or retirement No evidence of discrimination found C1: Please give details: Not applicable



Professional Development		
A: What type of training and development are available for workers?	Facility had a system of professional development of their employees & staff based on character, attendance, any disciplinary action, involvement in training program etc.	
B: Are HR decisions e.g. promotion, training, compensation based on objective, transparent criteria?	∑ Yes □ No	

If no, please give details: Not applicable

Non-compliance:	
1. Description of non-compliance: NC against ETI NC against Local Law: NC against customer code: None Observed	Objective evidence observed: (where relevant please add photo numbers) Not applicable
Local law and/or ETI requirement Not applicable	
Recommended corrective action: Not applicable	

Observation:	
Description of observation: None Observed	Objective evidence observed: Not applicable
Local law or ETI requirement: Not applicable	
Comments: Not applicable	

Good Examples observed:	
Description of Good Example (GE):	Objective Evidence Observed:
None Observed	Not applicable



8: Regular Employment Is Provided

<u>(Click here to return to summary of findings)</u> <u>(Click here to return to Key Information)</u>

ETI

8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.

8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour-only contracting, sub-contracting, or home-working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment.

Additional Elements: Responsible Recruitment

8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.

8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.

8.5 Employment agencies must only supply workers registered with them.

8.6 Workers pay no recruitment fee at any stage of the recruitment process.

8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

1. Based on record review and employee's interview appointment letters issued to all 10 out of 10 selected employees.

2. Based on interaction with the facility management, it was noted that all employees are employed on regular basis; and no casual and apprentice employees were engaged.

3. No migrant worker in this facility.

4. Based on interaction with employees, no recruitment fee is required at any stage of the recruitment process.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Facility Policy.
- Appointment letter with terms and conditions for 10 out of 10 selected samples.
- Salary and other benefit records.
- Interaction with management and Employees.

Any other comments: None



Non-compliance:	
 1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: Finding: It was noted that the factory has engaged two contractors (Manpower contractor Imperialz with 24 workers and security contractor – Indian Intelligence Security Services with 4 security guards and has not obtained contractor registration certificate from the concern authority. However, the factory has applied to the concern authority on 10-09-2022 for registration. 	Objectiveevidenceobserved:(where relevant pleaseadd photo numbers)ObservedObservedduringdocument review.
Likewise, the manpower contractor Imperialz has not obtained contractor license from the concern authority.	
Local law and/or ETI requirement: Local law: According to Section 7 of The Contract Labor (Regulation and Abolition) Act, 1970,(1) Every principal employer of an establishment to which this act applies shall within such period as the appropriate government may, by notification in the official gazette, fix in this behalf with respect to establishments generally or with respect to any class of them, make an application to the registering officer in the prescribed manner for registration of the establishment. Provided that the registering officer may entertain any such application for registration after expiry of the period fixed in this behalf, if the registering officer is satisfied that the applicant was prevented by sufficient cause from making the application in time. (2) If the application for registration is complete in all respects the registering officer shall register the establishments and issue to the principal employer of the establishment a certificate of registration containing such particulars as may be prescribed.	
According to Section 12 of The Contract Labor (Regulation and Abolition) Act, 1970, (1) with effect from such date as the appropriate Government may, by notification by the Official Gazette, appoint, no contractor or whom this act applies, shall undertake or execute any work through contract labour except under and in accordance with a license issued in that behalf by the licensing officer.	
ETI requirement: According to ETI Base code 8.1: To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.	
Recommended corrective action: Factory shall ensure to obtain the contractor registration certificate for the engaged contractors, from the local authority and the manpower contractor (Imperialz) obtain the license to engage contract workers, from the concern authority	
Action by: Mr. Ashok Pathania / CEO Time Scale: 60 days Verification Method: Desktop	



Observation:	
Description of observation: None Observed	Objective evidence observed:
Local law or ETI requirement: Not applicable	Not applicable
Comments: Not applicable	

Good Examples observed:	
Description of Good Example (GE):	Objective Evidence Observed:
None Observed	Not applicable

Responsible Recruitment

All Workers	
A: Were all workers presented with terms of employment at the time of recruitment, did they understand them and are they same as current conditions?	 Terms & Conditions presented Understood by workers Same as actual conditions A1: If any are unchecked, please describe finding and specific category(ies) of workers affected: N/A
B: Did workers' pay any fees, taxes, deposits or bonds for the purpose of recruitment/placement?	☐ Yes ⊠ No B1: If yes, please describe details and specific category(ies) of workers affected:



C: If yes, check all that apply:	 Recruitment / hiring fees Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other – C1: If other, please give details:
D: If any checked, give details:	Not applicable

Migrant Workers: The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity		
A: Type of work undertaken by migrant workers:	No migrant worker in this facility.	
B: Please give details about recruitment agencies for migrant workers:	B1: Total number of (in country recruitment agencies) used: B2: Total number of (outside of local country) recruitment agencies used: Not applicable	
C: Are migrant workers' voluntary deductions (such as for remittances) confirmed in writing by the worker and is evidence of the transaction supplied by the facility to the worker?	Yes No C1: Please describe finding: Not applicable	C2: Observations: Not applicable
D: Are Any migrant workers in skilled, technical, or management roles Migrant Workers (this should include all migrant workers including permanent workers, temporary and/or seasonal workers)	 Yes No D1: If yes, number and example of roles: Not applicable 	





NON-EMPLOYEE WORKERS

Recruitment Fees:	
A: Are there any fees?	☐ Yes ⊠ No
B: If yes, check all that apply:	Recruitment / hiring fees Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any relocation costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other B1 – If other, please give details:
C: If any checked, give details:	Not applicable

Agency Workers (if applicable)

(workers sourced from a local agent who are not directly paid by the site, but paid by the agency, Usually the agencies are paid by the site and the wages of the individual workers are paid by the agency.)

A1: Names if available:
Not applicable
☐ Yes ☐ No
Not applicable
☐ Yes ☐ No
Not applicable
☐ Yes ☐ No



	D1: Please give details: Not applicable
E: Does the site have a system for checking labour standards of agencies? If yes, please give details.	Yes No E1: Please give details:
	Not applicable

Contractors: Note: contractors in this context are generally individuals who supply several workers to a site. Usually the contractors are paid by the site and the wages of the workers are paid by the contractor. Common terms include, gang bosses, labor provider,		
A: Any contractors on site?	 Yes No A1: If yes, how many contractors are present, please give details: Facility had engaged 28 employees from 02 contractors – 1. M/S Imperialz – 24 employees (male - 10; female – 14) 2. M/S Indian Intelligence Security Services – 04 Security Guards (Male – 3, Female – 1)). 	
B: If Yes , how many workers supplied by contractors?	 28 1. M/S Imperialz – 24 employees (male - 10; female – 14) 2. M/S Indian Intelligence Security Services – 04 Security Guards (Male – 3, Female – 1)). 	
C: Do all contractor workers understand their terms of employment?	Yes No C1: Please describe finding: All the contract workers were provided appointment letter on the day of appointment and an induction training is provided to all these workers.	
D: If Yes , please give evidence for contractor workers being paid per law:	Based on employee interview and document review, all workers were paid as per the legal minimum wages.	





8A: Sub–Contracting and Homeworking (Click here to return to summary of findings) (Click here to return to Key Information)

8A.1 There should be no sub-contracting unless previously agreed with the main client.
 8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.

Note to auditor on homeworking:

Report on whether it is direct or via agents. How many workers, relationship with site and what control systems are in place.

Note to auditor on subcontracting: auditor should use this section for subcontractors of part made or wholly made finished goods, this section should not be used for raw material manufacturers unless instructed otherwise by customers

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. Based on the interaction with the facility management and employee's interview, it was noted that all the core production is carried out in the audited facility.
- 2. The facility does not use any sub-contractor.
- 3. Facility is not using any home workers.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- Facility Policy.
- Inward and out-ward material register.
- Production records.
- Interaction with management.

If any processes are sub-contracted – please populate below boxes

Process Subcontracted	Process 1	Process 2
Name of factory	NA	NA
Address		

Details: None

Non-compliance:



1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code: None Observed	Objective evidence observed: Not applicable
Local law and/or ETI /Additional Elements requirement:	
Not applicable	
Recommended corrective action:	
Not applicable	

Observation:	
Description of observation: None Observed	Objective evidence observed:
Local law or ETI/Additional elements requirement: Not applicable	Not applicable
Comments: Not applicable	

Good Examples observed:	
Description of Good Example (GE):	Objective Evidence Observed:
None Observed	Not applicable

Summary of sub-contracting – if applicable Not Applicable please x		
A: Has the auditor made a simple calculation to compare capacity with workers' work load in order to identify possible unrecorded work or undeclared sub-contracting	Yes No A1: Please describe: Based on review of production records, the capacity with workers workload found balanced, hence no possibility of unrecorded work hours.	
B: If sub–contractors are used, is there evidence this has been agreed with the main client?	☐ Yes ☐ No B1: If Yes , summarise details: Not applicable	
C: Number of sub- contractors/agents used:	0	



D: Is there a site policy on sub- contracting?	Yes No D1: If Yes , summarise details: Not applicable
E: What checks are in place to ensure no child labour is being used and work is safe?	Not applicable

Summary of homeworking – if applicable Not Applicable please x				
A: If homeworking is being used, is there evidence this has been agreed with the main client?	Yes No A1: If Yes , summarise details: Not applicable			
B: Number of homeworkers	B1: Male: Nil	B1: Male: N	lil	B1: Male: Nil
C: Are homeworkers employed direct or through agents?	Directly Through Agents Not applicable		C1: If throu agents:	gh agents, number of
			Not applic	able
D: Is there a site policy on homeworking?	☐ Yes ☐ No Not applicable			
E: How does the site ensure worker hours and pay meet local laws for homeworkers?	Not applicable			
F: What processes are carried out by homeworkers?	Not applicable			
G: Do any contracts exist for homeworkers?	☐ Yes ☐ No			
	G1: Please give details:	Not applica	able	
H: Are full records of homeworkers available at the site?	☐ Yes ☐ No Not applicable			





9: No Harsh or Inhumane Treatment is Allowed (Click here to return to summary of findings)

ETI

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

Additional elements:

9.2 companies should provide access to a confidential grievance mechanism for all workers

A: Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3 rd party?	Yes No A1: Please give details: The facility has formed Internal complaints Committee for the Sexual Harassment prevention, prohibition and redressal at workplace with an external member. Committee meetings were conducted once in every 3 months. The last committee meeting was conducted on 05-09-2022.
B: If Yes , are workers aware of these channels and have access? Please give details.	The facility has formed Internal complaints Committee for the Sexual Harassment prevention, prohibition and redressal at workplace with an external member. Committee meetings were conducted once in every 3 months. Last meeting was conducted on 05/09/2022.
C: If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism, comment box etc. Please give details.	Direct communication during meeting and through suggestion/ complaint box
D: Which of the following groups is there a grievance mechanism in place for?	 Workers Communities Suppliers Other D1: Please give details: Facility had effective grievance mechanism in place where workers, communities & suppliers can express their grievance through Suggestion box,
	Committee meetings etc.
E: Are there any open disputes?	☐ Yes ⊠ No E1: If yes, please give details: Not applicable
F: Does the site encourage its business partners (e.g. suppliers) to provide individuals and communities with access	Yes No
to effective grievance mechanisms (e.g. helplines or whistle blowing mechanism)	F1: If no, please give details: Not applicable



G: Is there a published and transparent disciplinary procedure?	Yes No
	G1: If no, please explain: Not applicable
H: If yes, are workers aware of these the disciplinary procedure?	Yes No
	H1: If no, please give details: Not applicable
I: Does the disciplinary procedure allow for deductions from wages (fines) for disciplinary purposes (see wages	☐ Yes ⊠ No
section)?	11: If yes, please give details: Not applicable

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- Based on the interaction with facility management and employee's interview, it is noted that no case of abuse or discipline has happened in Facility and Facility has a written disciplinary procedure that is displayed in the notice board of the facility.
- The facility has formed Internal complaints Committee for the Sexual Harassment prevention, prohibition and redressal at workplace with an external member. Committee meetings were conducted once in every 3 months. Last meeting was conducted on 16/06/2022.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Facility Policy
- Interaction with management and Employees

Any other comments: None

Non-compliance:





1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: None Observed	Objective evidence observed: (where relevant please add photo numbers)
	Not applicable
Local law and/or ETI requirement: Not applicable	
Recommended corrective action: Not applicable	

Observation:		
Description of observation: None Observed	Objective evidence observed:	
Local law or ETI requirement: Not applicable	Not applicable	
Comments: Not applicable		

Good Examples observed:	
Description of Good Example (GE):	Objective Evidence Observed:
None Observed	Not applicable





10. Other Issue areas: 10A: Entitlement to Work and Immigration

(Click here to return to NC-table)

Additional Elements

10A.1 Only workers with a legal right to work shall be employed or used by the supplier. 10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

1. Based on the review of employee's time/ wage records and employee's interview, the facility has not employed any foreign nationals.

2. Based on the review of employee personal files, all the employees are holding the legal rights to work.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- 1. Interaction with Management and Employees.
- 2. Time/ wage records and personal files.

Any other comments: None

Non-compliance:		
1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code: None Observed	Objective evidence observed: Not applicable	
Local law and/or ETI /Additional Elements requirement: Not applicable		
Recommended corrective action: Not applicable		

Observation:



Description of observation: None Observed	Objective evidence observed:	
Local law or ETI/Additional Elements requirement: Not applicable	Not applicable	
Comments: Not applicable		
	•	
Good examples observed:		

Description of Good Example (GE):

None Observed



Objective Evidence

Observed:

Not applicable



10. Other issue areas 10B4: Environment 4–Pillar

(Click here to return to summary of findings)

To be completed for a 4-Pillar SMETA Audit and remove the previous page which is 10B2 environment 2 pillar

B.4. Compliance Requirements

10B4.1 Businesses as a minimum must meet the requirements of local and national laws related to environmental standards.

10B4.2 Where it is a legal requirement, businesses must be able to demonstrate that they have the relevant valid permits including for use and disposal of resources e.g. water, waste etc.

10B4.3 Businesses shall be aware of their end client's environmental standards/code requirements 10B4.4 Suppliers should have an environmental policy, covering their environmental impact, which is communicated to all appropriate parties, including its own suppliers.

10B4.5 Suppliers shall be aware of the significant environmental impact of their site and its processes. 10B4.6 The site should measure its impacts, including continuous recording and regular reviews of use and discharge of natural resources e.g. energy use, water use (see 4-pillar audit report and audit checks for details).

10B4.7 Businesses shall make continuous improvements in their environmental performance.

10B4.8 Businesses shall have available for review any environmental certifications or any environmental management systems documentation

10B4.9 Businesses should have a nominated individual responsible for co-ordinating the site's efforts to improve environmental performance.

B4. Guidance for Observations

10B4.10 Suppliers should have completed the appropriate section of the SAQ and made it available to the auditor.

10B4.11 Has the site recently been subject to (or pending) any fines/prosecutions for noncompliance to environmental regulations.

Note for auditors and readers. This environment section is intended to take not more than 0.25 auditor days. It is an assessment only and the main requirement is to establish whether a site is meeting applicable environmental laws and/or has any certifications or environmental management systems in place. Following this assessment, the client/supplier may decide a full environmental audit is required (see also best practice guidance/environment and guidance for auditor)

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- The facility has established and maintained environmental policy. Mr. Ashok Pathania / CEO was responsible for environmental aspects.
- Based on management interaction, facility and their suppliers are aware the environmental requirements.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Facility environment Policy & training records (last training provided on dated 22/07/2022.
- Air & water pollution consent to operate obtained and is valid till 31/07/2029
 - Noise test, Stack emission, Ambient air test was conducted on dated 09/09/2022 from "N D





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International".

Facility had conducted environmental risk assessment on dated 06/04/2022.

Any other comments: None

Non-compliance:	
1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code:	Objective evidence observed: (where relevant please add photo numbers)
None Observed	Not applicable
Local law and/or ETI/Additional Elements requirement: Not applicable	
Recommended corrective action:	
Not applicable	

Observation:	
Description of observation: None Observed	Objective evidence observed:
Local law or ETI requirement: Not applicable	Not applicable
Comments: Not applicable	

Good examples observed:	
Description of Good Example (GE):	Objective Evidence Observed:
None Observed	Not applicable





Environmental Analysis (Site declaration only – this has not been verified by auditor. Please state units in all cases below.)		
A: Is there a manager responsible for Environmental issues (Name and Position):	Mr. Ashok Pathania / CEO	
B: Has the site conducted a risk assessment on the environmental impact of the site, including implementation of controls to reduce identified risks?	Yes No B1: Please give details: Facility has conducted environmental risk assessment on dated 06/04/2022	
C: Does the site have a recognised environmental system certification such as ISO 14000 or equivalent? Please give details.	☐ Yes ⊠ No C1: Please give details: None	
D: Does the site have an Environmental policy? (For guidance, please see Measurement criteria)	Yes No D1: If yes, is it publicly available? Yes. It is posted in different places in notice board.	
E: If yes, does it address the key impacts from their operations and their commitment to improvement?	Yes No E1: Please give details: Facility policy is addressed the key impacts like water use, energy use, noise, ambient air monitoring.	
F: Does the site have a Biodiversity policy? (For guidance, please see Measurement criteria)	Tes Xo	
G: Is there any other sustainability systems present such as Chain of Custody, Forest Stewardship Council (FSC), Marine Stewardship Council (MSC) etc.? Please gives details. (For guidance, please see Measurement criteria)	☐ Yes ⊠ No G1: Please give details: Nil	
H: Have all legally required permits been shown? Please gives details.	Yes No H1: Please give details: Air & water pollution consent to operate is valid till 31/07/2029.	
I: Is there a documentation process to record hazardous chemicals used in the manufacturing process?	Yes \square No \boxtimes N/A 11: Please give details: No chemicals used in the production process.	
J: Is there a system for managing client's requirements and legislation in the destination countries regarding environmental and chemical issues?	Yes \Box No J1: Please give details: Facility is followed all the requirements an tested the products as per legal standard.	
K: Facility has reduction targets in place for environmental aspects e.g. water consumption and discharge, waste, energy and green-house gas emissions:	Xes No K1: Please give details: Facility has conducted environmental aspect impact.	





L: Facility has evidence of waste recycling and is monitoring volume of waste that is recycled.	☐ Yes ⊠ No L1: Please give details: Waste is not recycled.	
M: Does the facility have a system in place for accurately measuring and monitoring consumption of key utilities of water, energy and natural resources that follows recognised protocols or standards?	Yes No M1: Please give details: Facility monitored the water, energy consumptions.	
N: Has the facility checked that any Sub- Contracting agencies or business partners operating on the premises have the appropriate permits and licences and are conducting business in line with environmental expectations of the facility?	☐ Yes ⊠ No N1: Please give details: No sub-contractors used	
Usage/Disch	arge analysis	
Criteria	Previous year: Please state period: September 2021 to December 2021	Current Year: Please state period: _January 2022 to August 2022
Electricity Usage: Kw/hrs	Not available	2405 KWH
Renewable Energy Usage: Kw/hrs	Nil	Nil
Gas Usage: Kw/hrs	Nil	Nil
Has site completed any carbon Footprint Analysis?	🗌 Yes 🖾 No	🗌 Yes 🖾 No
If Yes , please state result	Not applicable	Not applicable
Water Sources: Please list all sources e.g. lake, river, and local water authority.	 Supply by local authority 	 Supply by local authority
Water Volume Used: (m³)	0.390 m³	0.390 m³
Water Discharged: Please list all receiving waters/recipients.	 Domestic (bathroom) 	•Domestic (bathroom)
Water Volume Discharged: (m³)	NA	NA
Water Volume Recycled: (m³)	Nil	Nil
Total waste Produced (please state units)	37390 KG	48292 KG
Total hazardous waste Produced: (please state units)	6244 Kgs	11532 Kgs





Waste to Recycling: (please state units)	Nil	Nil
Waste to Landfill: (please state units)	Nil	Nil
Waste to other: (please give details and state units)	Nil	Nil
Total Product Produced (please state units)	229551 pcs	424005 pcs





10C: Business Ethics – 4-Pillar Audit

<u>(Click here to return to summary of findings)</u> To be completed for a 4–Pillar SMETA Audit

10C. Compliance Requirements

10C.1 Businesses shall conduct their business ethically without bribery, corruption, or any type of fraudulent Business Practice.

10C.2 Businesses as a minimum must meet the requirements of local and national laws related to bribery, corruption, or any type of fraudulent Business Practices.

10C.3 Where it is a legal requirement, businesses must be able to demonstrate that they comply with all fiscal legislative requirements.

10C.4 Businesses shall have access to a transparent system in place for confidentially reporting, and dealing with unethical Business Ethics without fear of reprisals towards the reporter.

10C.5 Businesses should have a Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice,

10C.6 Businesses should have a designated person responsible for implementing standards concerning Business Ethics

10C.7 Suppliers should ensure that the staff whose job roles carry a higher level of risk in the area of ethical Business Practice e.g. sales, purchasing, logistics are trained on what action to take in the event of an issue arising in their area.

10C. Guidance for Observations

10C.8 Businesses should communicate their Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice to all appropriate parties, including its own suppliers.

10C.9 Has the site recently been subject to (or pending) any fines/prosecutions for non-compliance to Business Ethics regulations. If so is there evidence that sustainable corrective actions have been implemented

Note for auditors and readers. This Business Ethics section is intended to take not more than 0.25 auditor days. It is an assessment not an audit.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- Mr. Ashok Pathania / CEO is responsible to ensure compliance with this code.
- Facility has policies on business ethics covering anti-corruption and anti-bribery including gift and gratuity and same is displayed.
- Facility meets the requirements of local and national laws related to bribery, corruption, and fraudulent Business Practices.
- Facility has transparent system in place for confidentially reporting and dealing with unethical Business Ethics without fear of reprisals towards the reporter.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Facility has developed policies on business ethics covering anti-corruption and anti-bribery including gift and gratuity and same is displayed in local language.



• Facility has provided training to their staff including those in sales, purchasing and logistics on business ethics policy and procedure and reporting mechanism on 18-07-2022.

Any other comments: None

Non-compliance:		
1. Description of non-compliance: NC against ETI NC against Local Law: NC against customer code: 	Objective evidence observed: (where relevant please add photo numbers)	
None Observed	Not applicable	
Local law and/or ETI requirement Not applicable		
Recommended corrective action: Not applicable		

Observation	
Description of observation: None Observed	Objective evidence observed:
Local law or ETI requirement: Not applicable	Not applicable
Comments: Not applicable	

Good examples observed:	
Description of Good Example (GE):	Objective Evidence Observed:
None Observed	Not applicable



A: Does the facility have a Business Ethics Policy and is the policy communicated and applied internally, externally or both, as	Internal Policy Policy for third parties including suppliers
appropriate? s	Please give details: Facility has developed policies on business ethics covering anti-corruption and anti-bribery including gift and gratuity and same is displayed in local language.
B: Does the site give training to relevant personnel (e.g. sales and logistics) on business ethics issues?	Yes No
	B1: Please give details: Facility had provided training periodically. Last training provided on dated 18/07/2022
C: Is the policy updated on a regular (as needed) basis?	X Yes No
	Please give details: Policy updated on annual basis
D: Does the site require third parties including suppliers to complete their own business ethics training	Yes No Please give details: The factory has communicated their ethical policy to third parties through mail and notice.





Other findings

Other Findings Outside the Scope of the Code

None observed

Community Benefits

(Please list below any specific community benefits that the site management stated that they were involved in, for example, HIV programme, education, sports facilities)

None observed





Appendix 1

Comparison between ETI code and Customer's Supplier's Code. Any areas where a site complies with the Customer's Supplier Code, but not with the ETI code are discussed at the audit close out meeting and recorded on the CAPR. Note to supplier "for this customer it may not be necessary to complete corrective actions where NC's DO NOT meet the ETI code, but DO meet your customer's code. If the audit is shared with other customers who work to the ETI code or an equivalent international standard, corrective actions will be necessary."

Not Applicable please x

NOTE: The provisions of the ETI base Code constitute minimum and not maximum standards, and this code should not be used to prevent companies from exceeding these standards. Companies applying the ETI Base Code are expected to comply with national and other applicable law and, where the provisions of law and the ETI Base Code address the same subject, to apply that provision which affords the greater protection.	Instruction to Audit Company: fill in the relevant clauses from the Customer Supplier Code - where applicable.
ETI Code / Additional Elements	Customer's Supplier Code equivalent
0.A. Universal Rights covering UNGP	0.A. Universal Rights covering UNGP
 0.A. Guidance for Observations 0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers. 0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights 0.A.3 Businesses shall identify their stakeholders and salient issues. 0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights. 0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation. 0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter. 	
0.B. Management Systems & Code Implementation	0.B. Management Systems & Code Implementation
0.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code.	





 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers. 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided. 	
ETI 3. Working conditions are safe and hygienic	ETI 3. Working conditions are safe and hygienic
 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively. 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities. 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace. 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining. 	
ETI 2. Freedom of association and the right to collective bargaining are respected	ETI 2. Freedom of association and the right to collective bargaining are respected
 1.1 There is no forced, bonded or involuntary prison labour. 1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice. 	
ETI 1. Forced Labour	ETI 1. Forced Labour
 0.2 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code. 0.3 Suppliers are expected to communicate this Code to all employees. 0.4 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain. 	



2.4. A commodation where provided shall be	
3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.	
ETI 4. Child labour shall not be used	ETI 4. Child labour shall not be used
 4.1 There shall be no new recruitment of child labour. 4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child. 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions. 4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards. 	
ETI 5. Living wages are paid	ETI 5. Living wages are paid
 5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income. 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid. 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded. 	
ETI 6. Working Hours are not excessive	ETI 6. Working Hours are not excessive
 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards. 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week. 	





6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.	
6.4 The total hours worked in any 7 day period shall not exceed 60 hours, except where covered by clause 6.5 below.	
 6.5 Working hours may exceed 60 hours in any 7 day period only in exceptional circumstances where <u>all</u> of the following are met: this is allowed by national law; this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce; appropriate safeguards are taken to protect the workers' health and safety; and The employer can demonstrate that exceptional circumstances apply such as 	
unexpected production peaks, accidents or emergencies. 6.6 Workers shall be provided with at least one day off in every 7 day period or, where allowed by national law, 2 days off in every 14 day period.	
or emergencies. 6.6 Workers shall be provided with at least one day off in every 7 day period or, where allowed by	ETI 7. No discrimination is practised
or emergencies. 6.6 Workers shall be provided with at least one day off in every 7 day period or, where allowed by national law, 2 days off in every 14 day period.	ETI 7. No discrimination is practised
or emergencies. 6.6 Workers shall be provided with at least one day off in every 7 day period or, where allowed by national law, 2 days off in every 14 day period. ETI 7. No discrimination is practised 7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union	ETI 7. No discrimination is practised ETI 8. Regular employment is provided





8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical	
and intermediaries against legal and/or ethical requirements. 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation. 8.5 Employment agencies must only supply workers registered with them. 8.6 Workers pay no recruitment fee at any stage of the recruitment process.	
8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.	
8A: Sub–Contracting and Homeworking	8A: Sub–Contracting and Homeworking
8A.1 There should be no sub-contracting unless previously agreed with the main client. 8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.	
ETI 9. No harsh or inhumane treatment is allowed	ETI 9. No harsh or inhumane treatment is allowed
9.1 Physical abuse or discipline, the threat of	
physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited. Additional elements: 9.2 companies should provide access to a confidential grievance mechanism for all workers	
verbal abuse or other forms of intimidation shall be prohibited. Additional elements: 9.2 companies should provide access to a	
verbal abuse or other forms of intimidation shall be prohibited. Additional elements: 9.2 companies should provide access to a confidential grievance mechanism for all workers 10. Other Issue areas: 10A: Entitlement to Work and	



st comply with the requirements ational laws and regulations ecessary permits. should be aware of and comply rs' environmental requirements. and readers, this is not a full ssment but a check on basic gement approach.
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SMETA Extra Sections for 4 Pillar Audit:	SMETA Extra Sections for 4 Pillar Audit:
Environment Section	Environment Section
 B.4. Compliance Requirements 10B4.1 Businesses as a minimum must meet the requirements of local and national laws related to environmental standards. 10B4.2 Where it is a legal requirement, businesses must be able to demonstrate that they have the relevant valid permits including for use and disposal of resources e.g. water, waste etc. 10B4.3 Businesses shall be aware of their end client's environmental standards/code requirements 10B4.4 Suppliers should have an environmental policy, covering their environmental impact, which is communicated to all appropriate parties, including its own suppliers. 10B4.5 Suppliers shall be aware of the significant environmental impact of their site and its processes. 10B4.6 The site should measure its impacts, including continuous recording and regular reviews of use and discharge of natural resources e.g. energy use, water use (see 4-pillar audit report and audit checks for details). 10B4.7 Businesses shall have available for review any environmental certifications or any environmental management systems documentation 10B4.9 Businesses should have a nominated individual responsible for co-ordinating the site's efforts to improve environmental performance. B4. Guidance for Observations 10B4.11 Has the site recently been subject to (or pending) any fines/prosecutions for noncompliance to environmental regulations. 	
Business Practices Section	

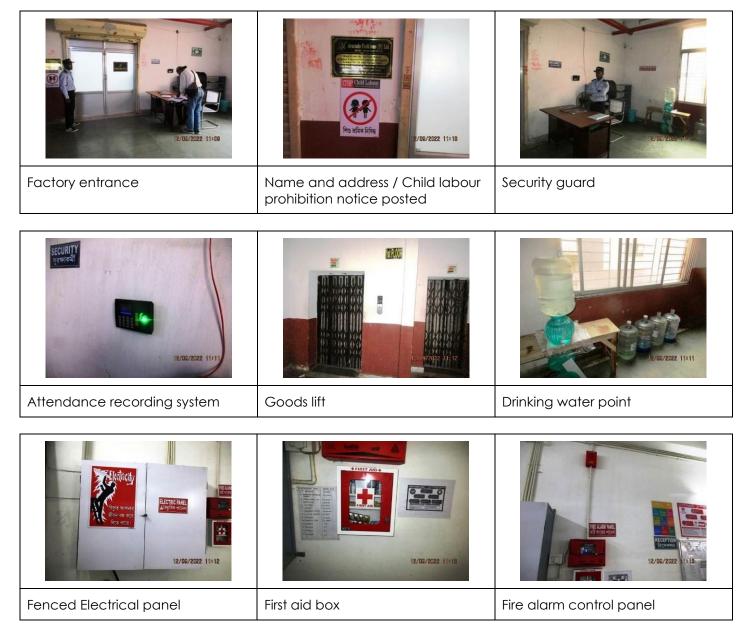


 10C. Compliance Requirements 10C.1 Businesses shall conduct their business ethically without bribery, corruption, or any type of fraudulent Business Practice. 10C.2 Businesses as a minimum must meet the requirements of local and national laws related to bribery, corruption, or any type of fraudulent Business Practices. 10C.3 Where it is a legal requirement, businesses must be able to demonstrate that they comply with all fiscal legislative requirements. 10C.4 Businesses shall have access to a transparent system in place for confidentially reporting, and dealing with unethical Business Ethics without fear of reprisals towards the reporter. 10C.5 Businesses should have a Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice, 10C.6 Businesses should have a designated person responsible for implementing standards concerning Business Ethics 10C.7 Suppliers should ensure that the staff whose job roles carry a higher level of risk in the area of ethical Business Practice e.g. sales, purchasing, logistics are trained on what action to take in the event of an issue arising in their area. 	
10C. Guidance for Observations	
10C.8 Businesses should communicate their Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice to all appropriate parties, including its own suppliers. 10C.9 Has the site recently been subject to (or pending) any fines/prosecutions for non- compliance to Business Ethics regulations. If so is there evidence that sustainable corrective actions have been implemented.	





Photo Form











Functional committee member's details posted

Evacuation plan



materials

Checking and finishing section

















Fabric and accessories store



Surplus material store







NC Photo

Nil	Nil	Nil

OB Photo

Nil	Nil	Nil

GE Photo

Nil	Nil	Nil







For more information visit: <u>Sedexglobal.com</u>

Your feedback on your experience of the SMETA audit you have observed is extremely valuable. It will help to make improvements to future versions.

You can leave feedback by following the appropriate link to our questionnaire:

Click here for Buyer (A) & Buyer/Supplier (A/B) members:

http://www.surveymonkey.com/s.aspx?sm=riPsbE0PQ52ehCo3lnq5lw_3d_3d

Click here for Supplier (B) members:

http://www.surveymonkey.com/s.aspx?sm=d3vYsCe48fre69DRgIY_2brg_3d_3d

Click here for Auditors:

https://www.surveymonkey.co.uk/r/BRTVCKP

